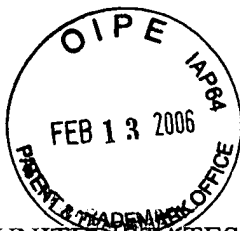


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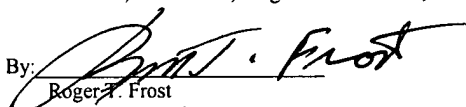


PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John Ruckart Examiner: James Kramer
Serial No.: 10/015,250 Group Art Unit: 3627
Filed: December 12, 2001 Docket No.: 60027.0317US01/BS01253
Title: Methods and Systems for Communicating with Customers

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence and the paper(s), as described herein, are being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on February 10, 2006.

By: 
Roger T. Frost
Reg. No. 22,176

PETITION FOR EXTENSION OF TIME

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a three-month extension of time be granted in which to respond to the outstanding Office action mailed August 12, 2005, said period of response being extended from November 12, 2005 to February 12, 2006.

Please charge Deposit Account No. 13-2725 in the amount of \$1,020 to cover the required extension fee for a large entity.

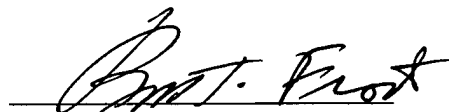
02/14/2006 CCHAU1 00000146 132725 10015250
02 FC:1253 1020.00 DA

Date: February 10, 2006

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Respectfully submitted,

MERCHANT & GOULD


Roger T. Frost
Reg. No. 22,176

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PATENT TRADEMARK OFFICE